

Subject: RE: 8x8
From: Tina Oh <toh@ccala.org>
Date: 08/30/2017 04:02 PM
To: Elisabeth Cutler <ecutler@downtownla.com>, Suzanne Holley <sholley@ccala.org>
CC: Nhien Lasky <nlasky@ccala.org>

Thanks, Elisabeth. 8x8 is asking if we can sign our contract with them by tomorrow. I think at this point, we can start by signing the contract to order the phone and then we can work together on terminating Tierzero. Does that sound ok?

From: Elisabeth Cutler [mailto:ecutler@downtownla.com]
Sent: Tuesday, August 29, 2017 4:59 PM
To: Tina Oh <toh@ccala.org>; Suzanne Holley <sholley@ccala.org>
Cc: Nhien Lasky <nlasky@ccala.org>
Subject: RE: 8x8

We've determined that we will do the service center at the same time as 626. As soon as we received our contract from 8x8, we'll be able to figure out timing with regards to canceling Tierzero. I'll keep you guys posted!

From: Tina Oh [<mailto:toh@ccala.org>]
Sent: Tuesday, August 29, 2017 9:34 AM
To: Suzanne Holley
Cc: Elisabeth Cutler; Nhien Lasky
Subject: RE: 8x8

Thank you! I will hold on signing the contract for the next few days.

From: Suzanne Holley
Sent: Monday, August 28, 2017 9:51 PM
To: Tina Oh <toh@ccala.org>
Cc: Elisabeth Cutler <ecutler@downtownla.com>; Nhien Lasky <nlasky@ccala.org>
Subject: Re: 8x8

Yes we have received their proposal and are determining whether or not we want to do the service center at the same time. Understand the sense of urgency. We will address shortly.

Thanks.

Suzanne

On Aug 28, 2017, at 10:38 AM, Tina Oh <toh@ccala.org> wrote:

I received a quote and contract to begin with 8x8. They recommend that we sign soon so they can order the phones for us. Have you received anything from 8x8? I want to make sure our timing works.

Thanks!

From: Suzanne Holley
Sent: Monday, August 21, 2017 3:59 PM
To: Tina Oh <toh@ccala.org>
Cc: Elisabeth Cutler <ecutler@downtownla.com>; Nhien Lasky <nlasky@ccala.org>
Subject: RE: 8x8

Yes - I do believe we need to do this all at the same time. Elisabeth and Jose have been looking at this for some time. I think it becomes complicated because Tierzero also supplies phones and internet to our Service Center. I've asked Elisabeth to proceed with determining what the process needs to be. I think we should do what we need to do to execute the 8x8 contract because I believe that there is a lead time on the phones.

So next steps:

- ask for contracts from 8 x 8
 - Elisabeth will determine process for Service Center (my thinking is that 8x8 may need to provide another contract for that facility)

Thanks.

Suzanne

From: Tina Oh
Sent: Monday, August 21, 2017 2:39 PM
To: Suzanne Holley
Cc: Elisabeth Cutler; Nhien Lasky
Subject: 8x8

Hi Suzanne,

I just talked to Daniel from 8x8. We are trying to move forward with purchasing phones with them and start service with them. Since we are on the same TierZero account, Daniel thought we would need to drop service with TierZero at the same time. Do you know anything about this?

Thanks!

Tina